Meetings Attended:

- ARLIS/NA Annual Conference, Boston, MA, April 23-26, 2010
- ARLIS/NA Mid-Year Executive Board Meeting, Santa Fe, NM, September 23-24, 2010
- ARLIS/NA Virtual Mountain West Chapter Meeting, November 9, 2010
- ARLIS/NA Northwest Chapter Meeting in Seattle, WA, on November 12-13, 2010
- Executive Board conference calls (monthly, when available)

Liaison Activities:

- Acted as Executive Board Liaison to eighteen ARLIS/NA chapters
- Contributed articles to chapter newsletters
- Presented proposed bylaw revisions on behalf the Midstates Western New York, and DC-MD-VA Chapters to ARLIS/NA Executive Board
- Presented queries, requests for assistance/information from ARLIS/NA Chapters to the board, as requested and as appropriate
- Provided updates for the Chapter Success Book

Board Activities/Action Items:

- Worked with specific chapters and the ARLIS/NA Executive Board to explore an upgrade to L-Soft Listserv software
- Solicited chapters for feedback on preliminary goals for the 2011-2015 ARLIS/NA Strategic Plan and collated responses for the ARLIS/NA Executive Board and the Strategic Planning Committee
- Created an updated list of chapter chairs and treasurers in coordination with TEI at the request of the IRS
- Worked with the ARLIS/NA treasurer and accountant to facilitate tax exemption filing for all ARLIS/NA chapters in the United States
- Updated the 2011 Chapter Officers Roster
- Facilitated board attendance at chapter meetings

Issues for Future Board Consideration:

Some chapters continue to struggle with keeping membership numbers at a sustainable level. This has had a detrimental impact on filling chapter officer positions, especially the position of vice chair/chair elect. As I write this report, two chapters have not been able to fill the position of vice chair/chair elect, and other chapters have recently experienced challenges in filling this position.

Chapter leaders are a great source of ideas about ways to recruit new members and/or boost chapter membership. Two strategies explored so far amongst chapters include increased outreach to local library school graduate students, combining two chapters into
one, highlighting the benefits of joining chapters, etc. Best practices in boosting chapter numbers should be shared amongst the chapters, and the ARLIS/NA Executive Board members can also contribute ideas and support around this issue.

Related to this point is an interest among some chapters in assessing the effectiveness of their chapters. Through surveys and other tools, chapters are taking a close look at their activities, the benefits of being chapter members, and other topics. The ARLIS/NA Executive Board offered a chapter access to Survey Monkey software to facilitate their survey, and the board may find other ways to assist in assessment activities for chapters in the future.

Assessment is inextricably tied to planning and the endeavor to write an ARLIS/NA Strategic Plan for 2011-2015 is therefore incredibly timely. The Strategic Planning Committee is closely considering the response of chapters to the preliminary goals/objectives of the plan, and all ARLIS/NA members (including chapter members) were invited to complete the Strategic Planning Feedback Survey on the ARLIS/NA website, providing another mechanism to comment on preliminary goals and objectives. In considering the strategic direction of the organization as a whole, chapters have a unique opportunity to assess and re-envision their vital role in the organization, and how they might want it to evolve in the years ahead.

**Final Comments:**

Once again, it has been a pleasure and a privilege to work with chapter members and the ARLIS/NA Executive Board over the last year.