37th Annual Conference  
Indianapolis, Indiana, April 16-21, 2009

Session/Meeting Name: Interlibrary Loan Discussion Group  
Date, Time: April 19, 2009, 10:00-11:00am

Moderators: Jon Evans  
Recorder: Jamie Lausch

In attendance: Jon Evans, Alba Fernandez-Keys, Amy Ballmer, Melanie Emerson, Jamie Lausch, Louis Adrean, Matthew Gengler, Dennis Massie, Rebecca Friedman, Marianne Cavanaugh

Welcome and Introductions – Jon Evans (MFA, Houston)  
RLG Programs and OCLC Update – Dennis Massie (OCLC Research)  
New or recently discovered sources  
Resource sharing during challenging times: challenges and successes  
Other business  
Adjourn

Welcome and Introductions led by Jon Evans

II.  
Dennis Massie asked the group to provide general feedback on OCLC products and services and on the SHARES resource sharing consortium.
- The group discussed including the date of sale for auction catalogs in records as a note so that SCIPIO does not have be kept open simultaneously for reference.
- There was some discussion concerning the Getty’s desire to establish a deflection for all museums, regardless of their affiliation with SHARES. It was noted that this is not possible under the current configuration as deflections require that a formal lending group be established. Users would like a way to send a message in the system. Dennis gave an update comparing SHARES museum ILL data from March 2008 and March 2009.
  - Numbers are up a bit (approx. 10%)
  - Two libraries do about a third of all SHARES museum activity
  - The numbers are skewed by the Getty’s large volume of transactions
  - There is more lending to non-museums
  - The proportion of libraries that lend only to SHARES has gone down. The group discussed other issues of concern related to OCLC and SHARES
- Alba Fernandez-Keys mentioned some problems in responsiveness from select institutions listed lasted in the string. Louis Adrean and Alba planned to test this problem.
- Louis told the group that the Cleveland Museum of Art charges for ILLs to non-SHARES institutions. Dennis discussed research performed by the SHARES Executive Group to help libraries justify participation in challenging times.
- The SEG has decided not to change the SHARES pricing structure for loans and copies. SEG will consider charging more for returnables than for copies in the future, but for now the pricing will remain the same.
- Dennis mentioned that OCLC has had very preliminary conversations with shipping companies about discounts.
- Collection analysis of New York art museum libraries showed that there was limited overlap among them.
• St. Louis mentioned lending a lot of auction catalogs
• Louis stated that a regional delivery system would be great in the future.
• Jon and Louis concurred that if the RLG Programs partnership fee structure changes in a more positive direction (RLG Programs partnership being a prerequisite for SHARES participation), OCLC should release the information soon so that libraries that might be considering dropping their SHARES membership can reconsider. (Update: a reduction in dues was announced by RLG Programs in early May.)
• Dennis explained that if libraries leave SHARES, their pricing for OCLC resource sharing products and services will be re-evaluated and likely altered significantly. Dennis told the group that he got money in the budget to hire a “green practices” consultant who will study ILL operations and recommend changes, especially in shipping.
• Jon brought some environmentally friendly bubble wrap to share with the group, called PH Flexible. Made in the UK, it is slightly more expensive than traditional bubble wrap.
• On the topic of shipping, Louis mentioned that they have been receiving books back in damaged condition.
• Dennis explained that the shipping guidelines that used to be on the SHARES website had been taken down and not replaced. However, a working group has since been formed to rectify the situation and further explore what documentation is necessary to have on the Web for SHARES operations.
• Several institutions mentioned receiving items back in damaged condition or in some cases not receiving them at all. Multiple institutions indicated they have lists of libraries to which they will no longer lend items.

III.
Amy Ballmer told the group about the British Library’s database of UK dissertations, available online for free. These are available as links through Worldcat records in the notes field (not listed as e-resources).
• Dennis mentioned that there are sometimes Google Books links in the 856 field. Rebecca Friedman asked the group how they handle color requests.
• Most people said that they use color upon request, or if the particular situation requires color.

VI.
Dennis brought up lending special collections materials.
• Louis lends these materials as objects in conjunction with the museum’s registrar.
On May 28, there will be a panel discussion for RLG members devoted to this topic available live via WebEx. It will be recorded and available to others afterwards. The University of Miami, the Getty and others will participate. Dennis suggested that possibly SHARES institutions will share more detailed information about their special collections staff, services and facilities and in effect become “certified” trusted partners in the sharing of special collections materials.

Respectfully submitted by Jamie Lausch